

## Meeting Travel Agreement Domestic

### Attention:

Beatrice N Chukwumezie  
 SkyMiles Number: 2600005892  
 Specialty Sales Agent: Tracey Robertson

**Contract Number:** 412998 (Ver 3)

**Meeting Ticket Designator/File Number:** NM7N8

**Group Ticket Designator:** NG4HX

**Account Code:** NM7N8

**Date:** May 30, 2011

## Contract Information

**Name:** Acccru Convention

**Contract Dates:** July 25, 2011 - August 18, 2011

**Accept By:** June 13, 2011

**Minimum Number of Round Trip Passengers:** 10 per meeting event

Passengers must originate from two (2) or more cities.

## Fare Information

Flight Operation	Fare Type/DL Booking Class	Discount	Markets
Delta, KLM	Premium	10%	Hub
	F, J, C, Y	10%	Non-Hub
	Full /Non Restricted	5%	Hub
	A, P, D, I, B, M, H	7%	Non-Hub
	Discounted / Restricted	2%	Hub
	Q, K, L, U, T	5%	Non-Hub

### Fare Details

- Hub Markets include travel to/from ATL/CVG/DTW/MEM/MSP/SLC. Discounts apply to roundtrip travel only.
- Discounts applicable to U.S./ Canada originating passengers.
- Contract not valid with other discounts, certificates, coupons or promotional offers. Not all fares are eligible for use with this contract (see above for minimum requirement for one way published base fare). Fare rules will determine eligibility.
- The discount does not apply to fares that are less than \$125USD/\$125CAD base one way or \$250USD/\$250CAD base round trip.

## Reservations and Ticketing

- Under the TSA regulations, all airlines are required to request and collect the following Secure Flight Passenger Data (SFPD) information from passengers who have booked travel to, from or within the U.S.
  - Full name, as it appears on government-issued I.D. approved for use when traveling
  - Date of birth
  - Gender
  - Redress Number (optional)

Note: Those who believe they have been mistakenly matched to a name of the watch list are invited to apply for Redress through DHS TRIP. For more information on the redress process visit [www.dhs.gov/trip](http://www.dhs.gov/trip).

- All updates to this contract must be done through your travel agency, group leader, meeting planner or original booking source.

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- Miles may be earned. SkyMiles travel award options are not permitted.
- Ticket Designator to be provided upon acceptance of contract, receipt of deposit or ticketing as required. For meeting contracts, please allow up to five (5) business days for receipt of ticket designator.
- Tickets must be issued on 006 ticket stock and reflect the fare basis and ticket designator.
- Once ticketed, if changes occur, an administrative fee may apply in addition to any difference in the fare.
- The routings and booking classes for other partner or code-share airlines change frequently, so please contact your Specialty Sales Agent when using carriers other than DL/AF/KL to verify correct booking class. For group block requests on AF operated flights, email your request to mail.groups@airfrance.fr.
- For reservations and ticketing assistance call 1-800-328-1111. Refer to your File Number once contract is accepted.

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### Incentives and Awards

Delta/Air France/KLM shall provide the organization with one (1) free productivity certificate for every 40 round-trip tickets used in accordance with this agreement. These certificates will be calculated on flown tickets versus tickets issued. Earned certificates, valid for travel on Delta marketed, DL/AF/KL operated flights, will be provided to you within 8-12 weeks of program completion and are subject to blackout dates and private booking inventory. Multiple certificates may be required for international travel.

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### Terms and Conditions

- Use of this contract by anyone other than named party is strictly prohibited.
- This contract may not be conveyed or sold to any other person or group.
- Modifications of this document are not permitted without written consent of both parties.
- Delta reserves the right to release seat blocks at such a time that the terms outlined in this agreement are not met.
- This agreement may be cancelled without cause upon 15 days written notice by either the customer or DL/AF/KL.
- In the event of a breach of this contract by a party hereto which the aggrieved party reasonably determines to be material, this agreement may be terminated by the aggrieved party immediately upon written notice.
- Customers canceling a contract before the end of the term will not be refunded any previously remitted deposits and will also be responsible for any penalties as a result of minimum production requirements herein not being met.
- Any group or meeting contract is offered based on a minimum production of ten (10) flown revenue passengers traveling on DL/AF/KL. If group reduces below the requirement of ten (10), fare will no longer apply. Remaining passengers must be ticketed at the applicable fare in effect at time of ticketing.
- All promotional materials that name DL/AF/KL as the preferred carrier or any copy promoting DL/AF/KL are subject to Delta's approval prior to printing and release.
- Space confirmed in this contract may not be released to a consolidator.
- DL/KL will attempt to seat group blocks together. We are not always able to confirm specific seat requests and are unable to make adjustments once seats have been assigned.
- DL/AF/KL will not be liable for delays or cancellations due to weather, strikes, labor disputes, government actions or any other cause beyond our control. DL/AF/KL reserves the right to change equipment or schedules without notice.
- All transportation is subject to DL/AF/KL contract of carriage and applicable tariffs.
- No part of this contract may appear or be distributed via any other internet website.
- Ten (10) or more passengers traveling on the same flight must be requested through your Delta Specialty Sales Agent. Terms and fares may vary.
- Acccrus Company is fully responsible for ensuring that any person or agency contracted on it's behalf adheres to all terms and conditions of this contract. Violation of these contract terms by Acccrus Company or any agency contracted on it's behalf may, among other things, result in the following: contract cancellation, debit memo issuance against Acccrus Company for the difference in the fare between the ticket issued improperly and the appropriate valid retail fare and legal action against Acccrus Company seeking recovery of lost profits.

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Delta Air Lines, Inc.  
Tracey Robertson  
Specialty Sales Agent  
1-800-328-2216

**Addresses for FOP Checks:**

Overnight Mail....  
Delta Air Lines  
Group and Specialty Sales  
PO Box 933149  
Atlanta GA 31193 -3149

US Mail....  
Delta Air Lines  
Group and Specialty Sales  
PO Box 933149  
Atlanta GA 31193 -3149

**Address for MCOs:**

Delta Air Lines  
Group and Specialty Sales Center  
Department 654  
5th Floor  
700 South Central Avenue  
Hapeville GA 30354  
Phone 800 532 4777

**Thank you for choosing Delta / Air France / KLM**

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**Registered Events**

The following is a calendar of events currently on file with DL/AF/KL. To register any additions or deletions to your event dates, please contact your Specialty Sales Agent. Any changes must be registered prior to ticketing.

**Minimum # of Round Trip passengers per event: 10**

EVENT INFORMATION			
Event City	Alternate Airport	Dates	
		Event	Travel
TUCSON, AZ (TUS)		August 1, 2011 to August 11, 2011	July 29, 2011 to August 14, 2011