

Meeting Travel Agreement Domestic

Attention:

Beatrice N Chukwumezie
 SkyMiles Number: 2600005892
 Specialty Sales Agent: Kim Close

Contract Number: 410375 (Ver 1)
Date: March 26, 2010




Contract Information

Name: ACCC RUS
Contract Dates: August 5, 2010 - August 8, 2010
Accept By: April 26, 2010

Minimum Number of Round Trip Passengers: 10 per meeting event

Passengers must originate from two (2) or more cities.

Fare Information

Flight Operation	Fare Type	Discount	Markets
Delta, KLM	Full /Non Restricted	5%	Hub
		7%	Non-Hub
	Discounted / Restricted	2%	 Hub
		5%	Non-Hub

Fare Details

- Hub Markets include travel to/from ATL/CVG/DTW/MEM/MSP/SLC. Discounts apply to roundtrip travel only.
- Discounts are applicable to base fares greater than \$120USD/CAD each way. Round trip travel is required.
- Discounts applicable to U.S./ Canada originating passengers.
- Contract not valid with other discounts, certificates, coupons or promotional offers. Not all fares are eligible for use with this contract (see above for minimum requirement for one way published base fare). Fare rules will determine eligibility.

Reservations and Ticketing

- All updates to this contract must be done through your travel agency, group leader, meeting planner or original booking source.
- Miles may be earned. SkyMiles travel award options are not permitted.
- Ticket Designator to be provided upon acceptance of contract, receipt of deposit or ticketing as required. For meeting contracts, please allow up to five (5) business days for receipt of ticket designator.
- Tickets must be issued on 012/006 ticket stock and reflect the fare basis and ticket designator.
- **The \$20USD/20CAD non refundable ticketing fee will be assessed for tickets issued by DL.**
- Paper tickets issued in eligible e-ticket markets are subject to a paper ticket surcharge.
- Once ticketed, if changes occur, an administrative fee may apply in addition to any difference in the fare.
- The routings and booking classes for other partner or code-share airlines change frequently, so please contact your Specialty Sales Agent when using carriers other than DL/AF/KL to verify correct booking class. For group block requests on AF operated flights, email your request to mail.groups@airfrance.fr.
- For reservations and ticketing assistance call 1-800-328-1111. Refer to your File Number once contract is accepted.

Zone Fare Information

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- **Minimum Stay:** 2 nights
- **Maximum Stay:** 30 days.
- **Reservations:** Seven (7) or 21 days prior to departure.
- **Ticketing:** Seven (7) or 21 days prior to departure, whichever occurs first. Exception: for reservations made within 21 days of departure, tickets must be issued within 72 hours or seven (7) days prior to departure, whichever occurs first.
- **Waitlist/one-way/circle-trip:** Not permitted.
- **Stopovers:** Per published zone fare rules.
- **Open jaw:** Permitted at either end within the same zone.
- **Routing:** Via DL/NW Published Y Class Fare.
- **Standby:** Permitted on same day as ticketed flights.
- **Combination:** Not valid with other discounts, certificates, coupons or promotional offers.

Reissues

PRIOR TO ORIGINATION:

- Must be handled by the issuing agency.
- Voluntary re-route permitted, including origin, destination, or connecting points with a 150USD/150CAD fee providing the new itinerary meets the provisions of this fare including advance purchase requirement.

AFTER TRAVEL COMMENCES:

- Voluntary re-routing is not permitted except changes in day, time or connecting point, provided there is no change in origin/destination and the changes meet the minimum and maximum stay provision.
- A fee of 150USD/150CAD will be collected.

Unused Tickets

The difference between the incentive zone fare less a 150USD/150CAD fee may be applied towards the purchase of a new ticket. Tickets are non-refundable.

Name Changes

For zone product only, one (1) name change is permitted per original ticket without penalty. No change to date, origin, destination or stopover points is allowed. All other rules in this agreement must be adhered to for the replacement passenger. Additional name changes will be permitted for a 150USD/150CAD fee. The issuing agency/carrier must handle ticket reissue transactions.

Incentives and Awards

Delta/Air France/KLM shall provide the organization with one (1) free productivity certificate for every 40 round-trip tickets used in accordance with this agreement. These certificates will be calculated on flown tickets versus tickets issued. Earned certificates, valid for travel on Delta marketed, DL/AF/KL operated flights, will be provided to you within 8-12 weeks of program completion and are subject to blackout dates and private booking inventory. Multiple certificates may be required for international travel.

Terms and Conditions

- Use of this contract by anyone other than named party is strictly prohibited.
- This contract may not be conveyed or sold to any other person or group.
- Modifications of this document are not permitted without written consent of both parties.
- Delta reserves the right to release seat blocks at such a time that the terms outlined in this agreement are not met.
- This agreement may be cancelled without cause upon 30 days written notice by either the customer or DL/AF/KL.
- In the event of a breach of this contract by a party hereto which the aggrieved party reasonably determines to be material, this agreement may be terminated by the aggrieved party immediately upon written notice.
- Customers canceling a contract before the end of the term will not be refunded any previously remitted deposits and will also be responsible for any penalties as a result of minimum production requirements herein not being met.

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- Any group or meeting contract is offered based on a minimum production of ten (10) flown revenue passengers traveling on DL/AF/KL. If group reduces below the requirement of ten (10), fare will no longer apply. Remaining passengers must be ticketed at the applicable fare in effect at time of ticketing.
- All promotional materials that name DL/AF/KL as the preferred carrier or any copy promoting DL/AF/KL are subject to Delta's approval prior to printing and release.
- Space confirmed in this contract may not be released to a consolidator.
- DL/KL will attempt to seat group blocks together. We are not always able to confirm specific seat requests and are unable to make adjustments once seats have been assigned.
- DL/AF/KL will not be liable for delays or cancellations due to weather, strikes, labor disputes, government actions or any other cause beyond our control. DL/AF/KL reserves the right to change equipment or schedules without notice.
- All transportation is subject to DL/AF/KL contract of carriage and applicable tariffs.
- No part of this contract may appear or be distributed via any other internet website.
- Ten (10) or more passengers traveling on the same flight must be requested through your Delta Specialty Sales Agent. Terms and fares may vary.
- Endo is fully responsible for ensuring that any person or agency contracted on it's behalf adheres to all terms and conditions of this contract. Violation of these contract terms by Endo or any agency contracted on it's behalf may, among other things, result in the following: contract cancellation, debit memo issuance against Endo for the difference in the fare between the ticket issued improperly and the appropriate valid retail fare and legal action against Endo seeking recovery of lost profits.

Delta Air Lines, Inc.
Kim Close
Specialty Sales Agent
1-800-645-9696 Ext. 517-4886

Addresses for FOP Checks:

Overnight Mail....
Delta Air Lines
Group and Specialty Sales
PO Box 933149
Atlanta GA 31193 -3149

US Mail....
Delta Air Lines
Group and Specialty Sales
PO Box 933149
Atlanta GA 31193 -3149

Address for MCOs:

Delta Air Lines
Group and Specialty Sales Center
Department 654
5th Floor
700 South Central Avenue
Hapeville GA 30354
Phone 800 532 4777

Thank you for choosing Delta / Air France / KLM

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Registered Events

The following is a calendar of events currently on file with DL/AF/KL. To register any additions or deletions to your event dates, please contact your Specialty Sales Agent. Any changes must be registered prior to ticketing.

Minimum # of Round Trip passengers per event: 10

EVENT INFORMATION			
Event City	Alternate Airport	Dates	
		Event	Travel
SOUTH BEND, IN (SBN)	CHICAGO O'HARE APT, IL (ORD)	August 5, 2010 to	August 5, 2010 to
	CHICAGO MIDWAY APT, IL (MDW)	August 8, 2010	August 8, 2010

Domestic Zone Fares

Effective August 17, 2009

7 Day Advance Purchase Coach Net Zone Fares																
Zone	A	B	C	D	E	F	G	H	I	J	ATL	CVG	DTW	MEM	MSP	SLC
A	257	253	334	290	343	541	533	583	313	415	238	307	316	293	347	318
B	253	240	334	300	350	533	531	581	237	418	251	297	311	307	352	318
C	334	334	272	290	320	549	538	588	342	370	338	297	268	333	314	233
D	290	300	290	238	290	475	553	603	325	355	265	307	265	325	295	245
E	343	350	320	290	203	655	313	338	377	225	348	327	326	348	387	286
F	541	533	549	475	655	N/A	N/A	N/A	740	N/A	528	608	494	762	499	508
G	533	531	538	553	313	N/A	N/A	N/A	656	676	719	720	532	638	547	519
H	583	581	588	603	338	N/A	N/A	N/A	662	717	769	770	582	688	597	569
I	313	237	342	325	377	740	656	662	N/A	N/A	313	313	342	313	342	342
J	415	418	370	355	357	N/A	676	717	N/A	N/A	415	415	370	415	370	370
ATL	238	251	338	285	348	528	719	769	313	415	N/A	273	253	198	248	372
CVG	307	297	297	307	327	608	720	770	313	415	273	N/A	332	318	316	296
DTW	316	311	268	265	326	494	532	582	342	370	253	332	N/A	275	265	323
MEM	293	307	333	325	348	762	638	688	313	415	198	318	275	N/A	348	356
MSP	347	352	314	295	387	499	547	597	342	370	248	316	265	348	N/A	326
SLC	318	318	233	245	286	508	519	569	342	370	372	296	323	356	326	N/A

21 Day Advance Purchase Coach Net Zone Fares																
Zone	A	B	C	D	E	F	G	H	I	J	ATL	CVG	DTW	MEM	MSP	SLC
A	232	226	309	265	318	516	508	558	303	405	228	297	306	263	337	308
B	228	230	324	290	340	521	519	569	227	408	241	287	301	297	342	308
C	309	324	259	278	308	519	513	563	332	360	328	287	258	323	304	223
D	265	290	278	238	278	465	528	578	315	345	275	297	253	315	283	233
E	318	340	308	278	203	550	288	313	367	215	338	317	316	338	377	276
F	516	521	519	465	550	N/A	N/A	N/A	730	N/A	518	598	479	752	484	493
G	508	519	513	528	288	N/A	N/A	N/A	646	666	694	695	507	613	522	494
H	558	569	563	578	313	N/A	N/A	N/A	652	707	744	745	557	663	572	544
I	303	227	332	315	367	730	646	652	N/A	N/A	303	303	332	303	332	332
J	405	408	360	345	347	N/A	666	707	N/A	N/A	405	405	360	405	360	360
ATL	228	241	328	275	336	518	694	744	303	405	N/A	263	243	188	238	362
CVG	297	287	287	297	317	598	695	745	303	405	263	N/A	322	308	306	286
DTW	306	301	258	253	316	479	507	557	332	360	243	322	N/A	265	255	313
MEM	283	297	323	315	338	752	613	663	303	405	188	308	265	N/A	338	346
MSP	337	342	304	283	377	484	522	572	332	360	238	306	255	338	N/A	316
SLC	308	308	223	233	276	493	494	544	332	360	362	286	313	346	316	N/A

Domestic Zone Definitions	
Zone	
A	AL GA FL IN KY OH SC TN (excludes ATL, CVG, MEM)
B	CT DE DC ME MD MA NC NH NJ NY PA RI VT VA WV
C	IA ID MI MN ND SD WI UT WY MT (excludes DTW, MSP, SLC)
D	AR IL KS LA MO MS NM OK TX CO NE
E	AZ CA NV OR WA
F	AK
G	HNL/OGG
H	KOQ/LIH
I	Eastern Canada
J	Western Canada

All travel must commence on or before 29 August, 2010.

All Fares shown in the chart above are one way base level Q fares. Surcharges, taxes and fees are not included and must be added

Fare basis codes for base level: **Q7DMN** and **Q21DMN**
 Buy up levels are **\$50** one way for **H** and **\$125** one way for **M**
 Fare basis codes for buy up levels: **H7DMN, H21DMN** and **M7DMN, M21DMN**